

# WARRANTY CERTIFICATE

## 1. Warranty Coverage:

- This warranty applies exclusively to **1mm ONEDTL Thermolaminates** and does not extend to any other laminates, foils, or products offered by DesignTree.
- The **10-year warranty** covers **manufacturing defects** and colour fading.
- DesignTree's liability is limited to the value of the product and does not cover **consequential or incidental damages**.

## 2. Eligibility & Terms:

- The warranty is **non-transferable** and applies only to the **first purchaser** of the product.
- Repair or replacement will be handled only by **authorized company representatives**.
- In case of product replacement, the warranty will continue **for the remaining duration of the 10-year period**.
- The company may retain the replaced product and reserves the right to substitute it with the closest matching design if the original is unavailable.
- The warranty **does not cover** product demonstration or installation services.
- Any disputes arising from this warranty shall fall under the **exclusive jurisdiction of the courts in Mumbai**.

## 3. Limitations & Exclusions:

This warranty is **not applicable** under the following conditions:

- Improper installation, use, or maintenance **not following** the company's official **guidelines** (available on DesignTree's website).
- Absence of a valid **original purchase invoice** or if the product was **not purchased from an authorized dealer**.
- Any **repairs or modifications** done by unauthorized personnel.
- Normal wear and tear, or aesthetic variations.
- Damage resulting from defects in **surfaces or flooring** where the product is used.
- Damage caused by:
  - **Acts of God** (natural disasters, fire, flood, etc.).
  - **Transit damage** or mishandling post-purchase.
  - **Pests, insects, or rodents**.
  - **Accidents, negligence, or improper usage**.

## 4. Claim Process & Additional Repairs:

- In the event of a defect, the buyer's sole remedy is **repair or replacement** of the product.
- The company is **not liable for refunds** or for damages to furniture, areas, or items where the product was installed.
- If damage is **not covered** under warranty, repair services may be provided **at a reasonable cost**, subject to a formal request to the customer service department.

For further assistance, please contact **DesignTree Customer Support**.

DATE \_\_\_\_\_

SIGNATURE \_\_\_\_\_